

Software and Printer Support

My TT4030 isn't cutting at END or BATCH CUT.

OPTION 1: If printing a label using constant data and no data table:

- 1 In TagPrint Pro, click **File, Options**. Select the **General Options** tab and check the box for **DEVMODE**.
- 2 Close and restart TagPrint Pro.
- 3 Create your label. When done, click on the tab just above the label and the **Properties** pane will appear on the right-hand side.
- 4 Set **Cut** to "Each" and set the value to 1 or any interval.
- 5 Print and save as usual. If the problem persists, please contact **Tech Support**.

OPTION 2: If printing using a data table in TagPrint Pro:

- 1 In TagPrint Pro, click **File, Options**. Select the **General Options** tab and check the box for **DEVMODE**.
- 2 Close and restart TagPrint Pro.
- 3 Create your label and table.
- 4 Select any unused column by clicking on the Alpha Character of that column.
- 5 Click on the **Table** tab at the top where the ribbons are displayed.
- 6 Click the **Cut** icon (with little scissors) and the column in your table will be highlighted in a different color.
- 7 Click on each cell where you want to cut and indicate that with an "X" or use any character to indicate where you wish to cut.
- 8 Click on the **Label Design** side of your screen and the **Properties** pane will open up on the right hand side.
- 9 Set **Cut** to "By Value."
- 10 Save the design and the table and print. If the problem persists, please contact **Tech Support**.

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Technical Support

How can we help? Please tell us about the issue you are experiencing. Provide as much detail as possible, including the product name and application. If this is a "line-down" emergency, please indicate that within your message.

Technical support problems typically are handled and resolved in one business day. We understand that your issue is important and we are committed to respond to all inquiries in a timely manner.

For technical support, please fill out the ID Support form (<https://www.hellermanntyton.us/id-support>).

Phone: 800-537-1512 ext. 8380