

## Software and Printer Support

Print quality is poor.



Printer: TT4030

- 1 **OPTION 1:** Select the **Print Tab**, select **Print Setup**, Select **Options Tab**, change **Print Speed** to 40 mm/s and **Darkness** to 3. Click OK. Try printing to see if the issue is resolved.
- 2 **OPTION 2:** Remove ribbon and gently clean print head with alcohol and a cotton swab. Replace ribbon. Try printing to see if the issue is resolved.
- 3 If there are consistent vertical lines in the print (gaps in printing), please contact **Tech Support** for possible Repair.

### Technical Support

How can we help? Please tell us about the issue you are experiencing. Provide as much detail as possible, including the product name and application. If this is a "line-down" emergency, please indicate that within your message.

Technical support problems typically are handled and resolved in one business day. We understand that your issue is important and we are committed to respond to all inquiries in a timely manner.

For technical support, please fill out the ID Support form (<https://www.hellermanntyton.us/id-support>).

Phone: 800-537-1512 ext. 8380